Cellular Network and Wi-Fi Wireless@SGx (iOS)

WIFI AVAILABLE

In support of:

Content

Introduction

The Digital Skills for Life (DSL) Guide is a series of booklets which comprise of:
- step-by-step instructions and
- quick tips

to help you get online confidently and safely.

It is meant for everyone with or without any digital experience but is interested in finding out more about essential digital skills for daily living.

The essential skills are grouped into 5 competency areas as shown in the diagram.

Learning outcome of Set up & Use Smart Devices competency:
- Register for public Wi-Fi.
- Know the vulnerabilities and risks associated with the Internet.

DSL

Be Safe, Smart & Kind Online
Safeguard against cyber threats; Protect personal information; Develop a positive online presence.

Explore Information Online
Search, view and retrieve information online.

Communicate Online
Connect with others online.

Transact Online
Carry out online transactions.

Set up & Use Smart Devices
Set up and operate the basic hardware and software functions of your mobile device.

The following guide is based on common software icons and mobile device settings. Please note that certain features may differ across different mobile devices and models.
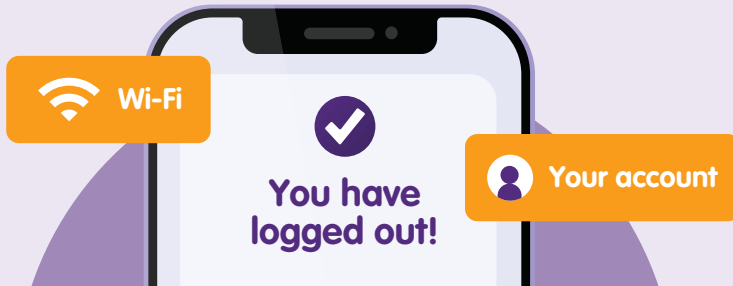
Cyber Security Tips

To stay safe while using Wi-Fi, please keep to the following:

Wi-Fi

You have logged out!

Your account

Log out of the Wi-Fi connection or accounts after use.

Connect to free Wi-Fi?

Beware of "free" Wi-Fi hotspots masquerading as a legitimate source.

Update all apps promptly to protect the mobile devices from known security vulnerabilities.

App Store

Google Play Store
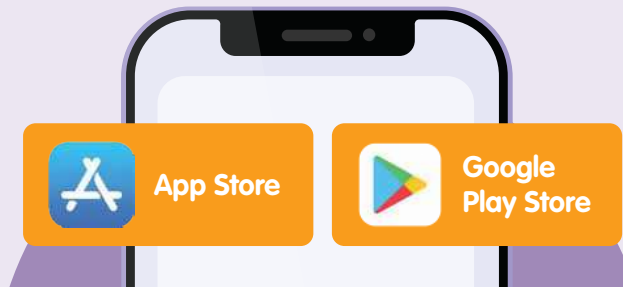
Download apps from official sources.

Cellular Network and their icons

1 **Networks**

The different networks from your telco carrier.

3G / 4G / 5G

Cellular network signal strength.

2 **Connected to Wi-Fi**

Mobile device is connected to the internet over Wi-Fi.

3 **Status Bar Location**

services

07:20

4

Set-up Wireless@SGx Account with Cellular Network

For iOS mobile device with local SIM cards.

1 **Scan the QR code**

Go to **https://go.gov.sg/wsgx** or scan the QR code.

2 **Tap Setup Now**

Wireless@SGx network.

Set up for devices with local SIM Cards
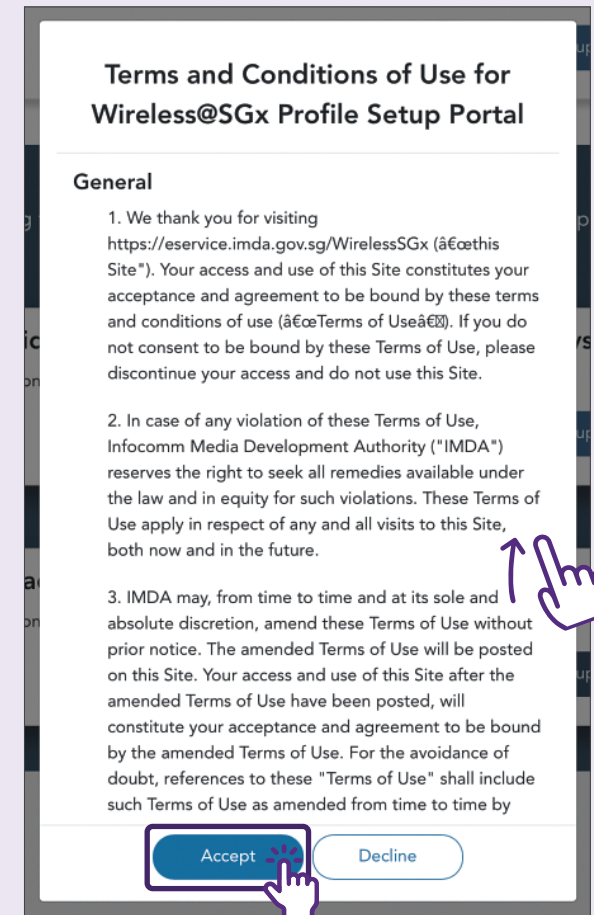
Connecting to Wireless@SG has never been easier. Choose the setup applicable to you.

iOS/iPadOS devices with local SIM cards

Click button to set up Wireless@SGx Wi-Fi profile for Apple devices with local SIM card.

Setup Now

3 **Read the Terms and Conditions and Privacy Policy**

Terms and Conditions of Use for Wireless@SGx Profile Setup Portal

General

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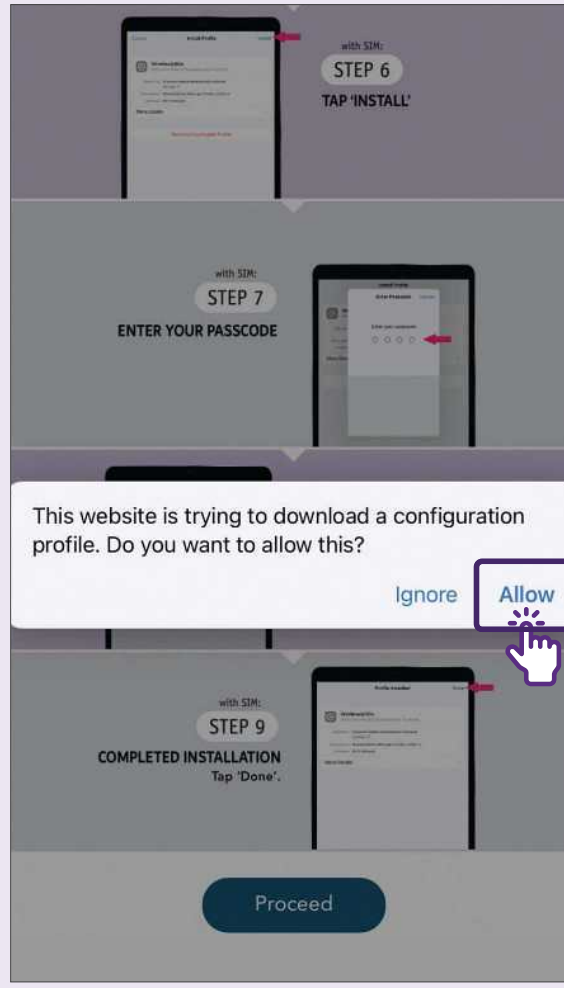
Accept   Decline

Read terms of use & privacy policy.
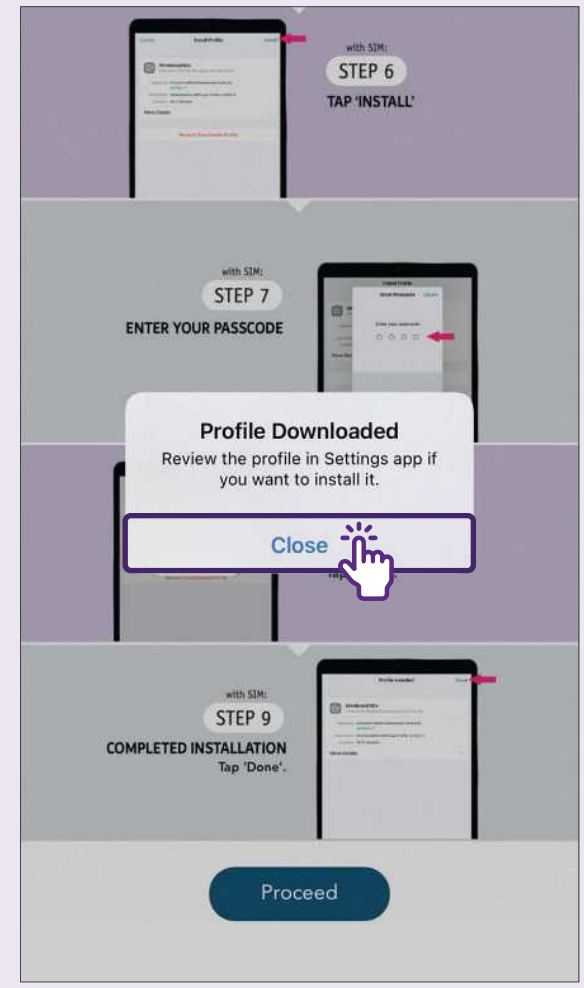Tap **"Accept"** to continue.

4 Tap Proceed
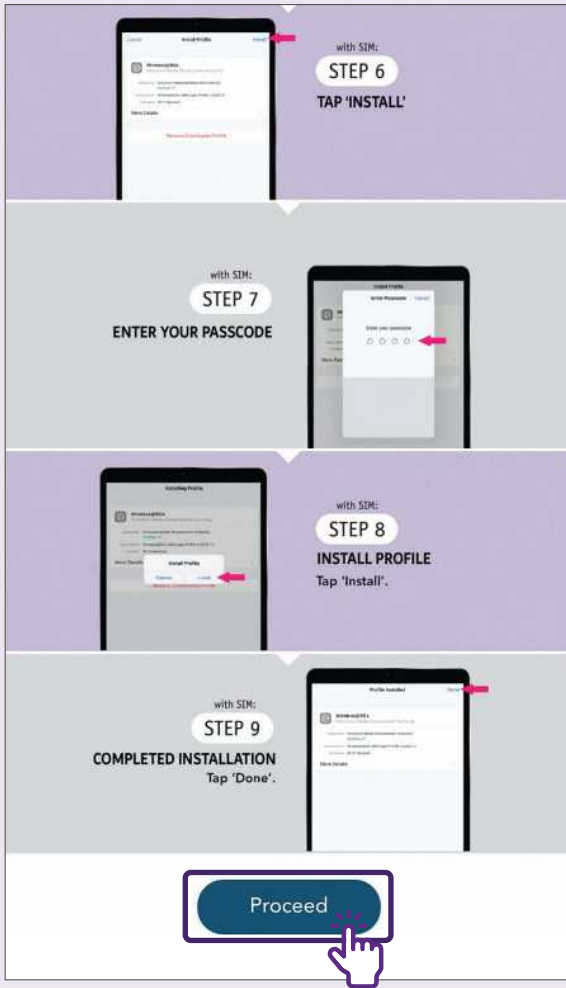
Scroll down to the bottom of the page and tap **"Proceed"**.

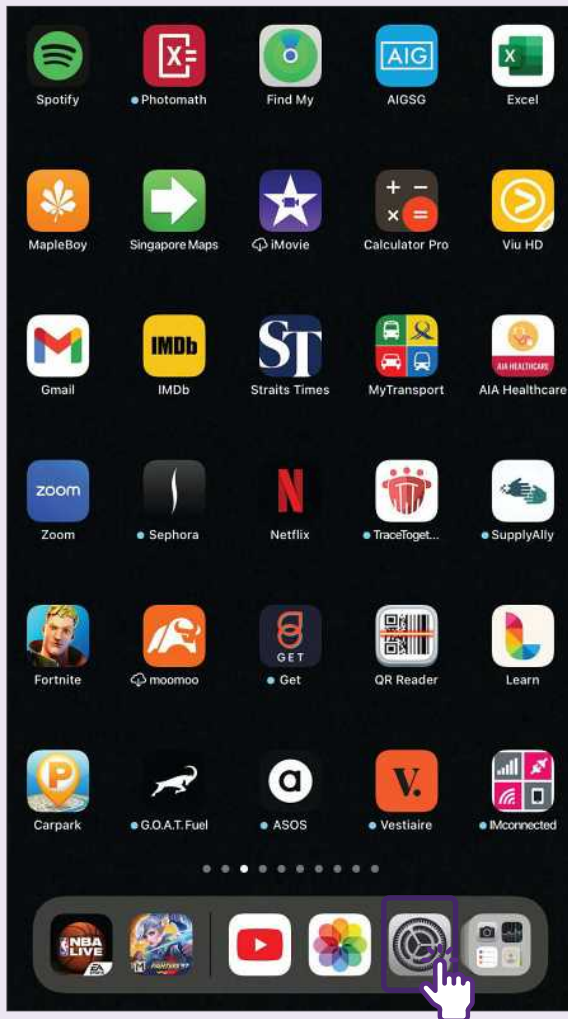### 5 Tap Allow

This website is trying to download a configuration profile. Do you want to allow this?

Ignore   **Allow**

Tap **"Allow"** to download the configuration profile.

6 Install Profile

Profile Downloaded
Review the profile in Settings app if you want to install it.

Close

Tap **"Close"** and proceed to Settings to install the profile.

7 Go to Settings

8 Tap VPN & Device Management

9 Tap Wireless@SGx

7
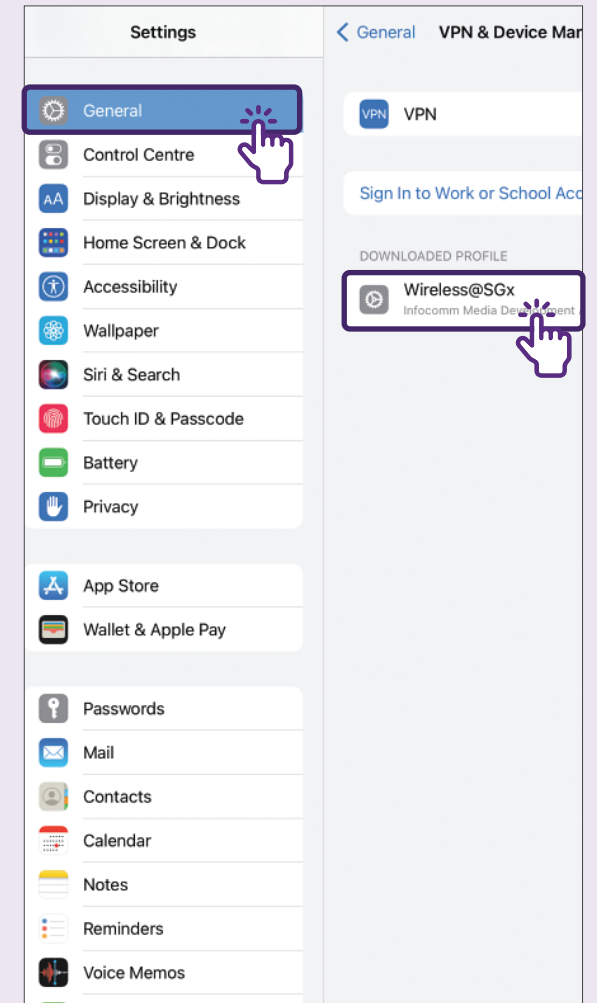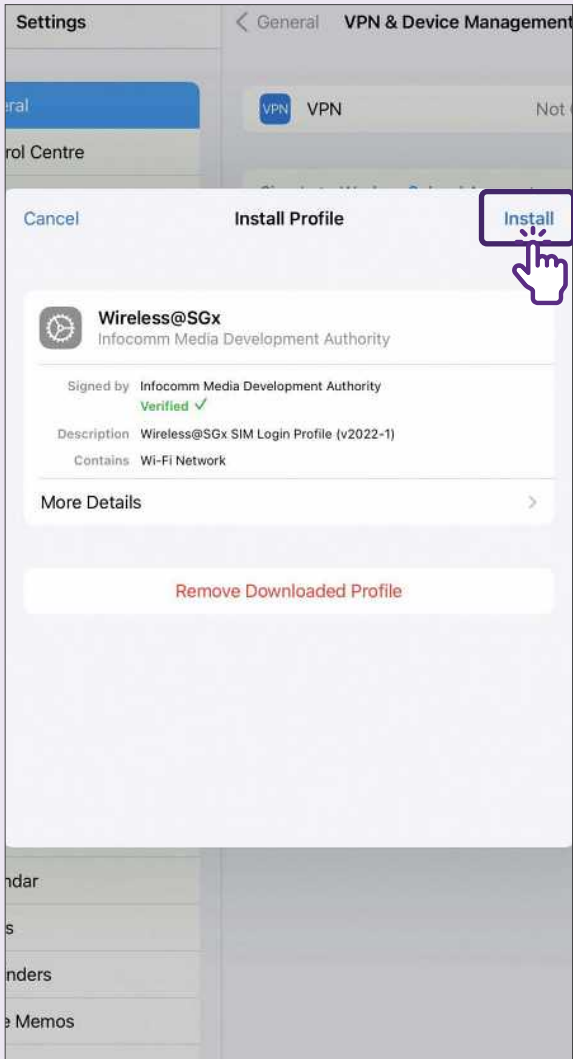
10   **Tap Install**

11   **Enter Your Passcode**

12   **Tap Install**
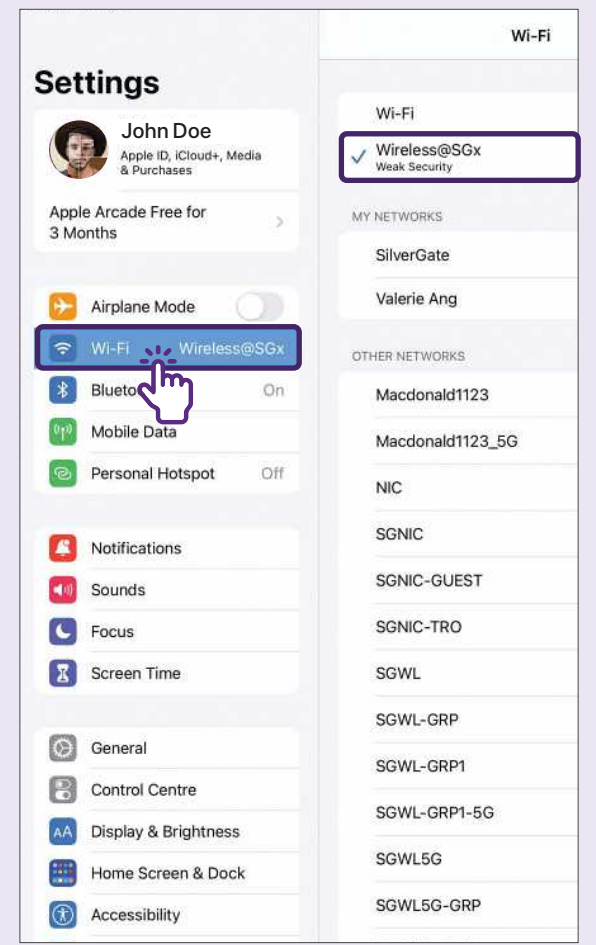

8
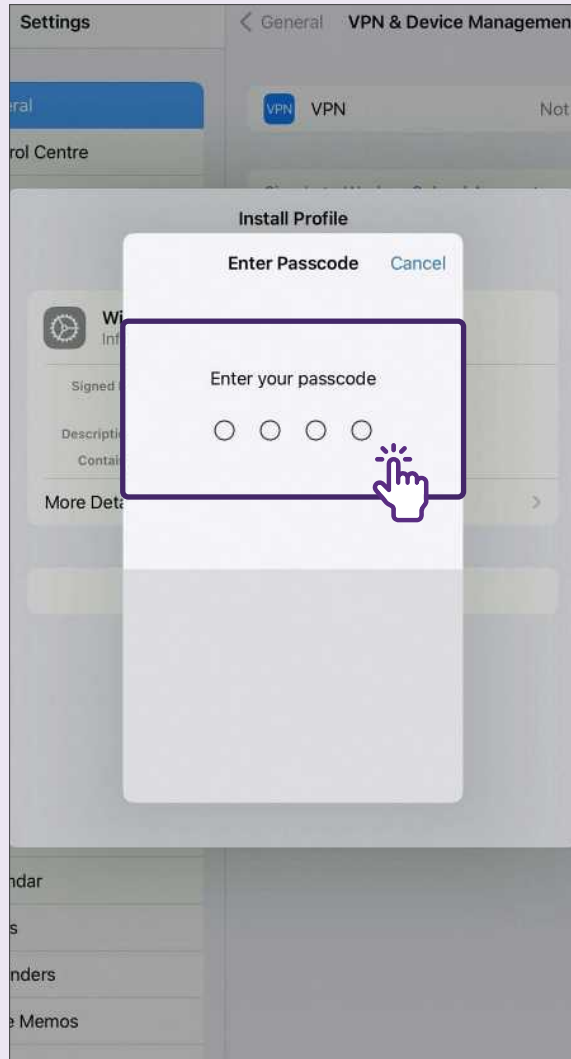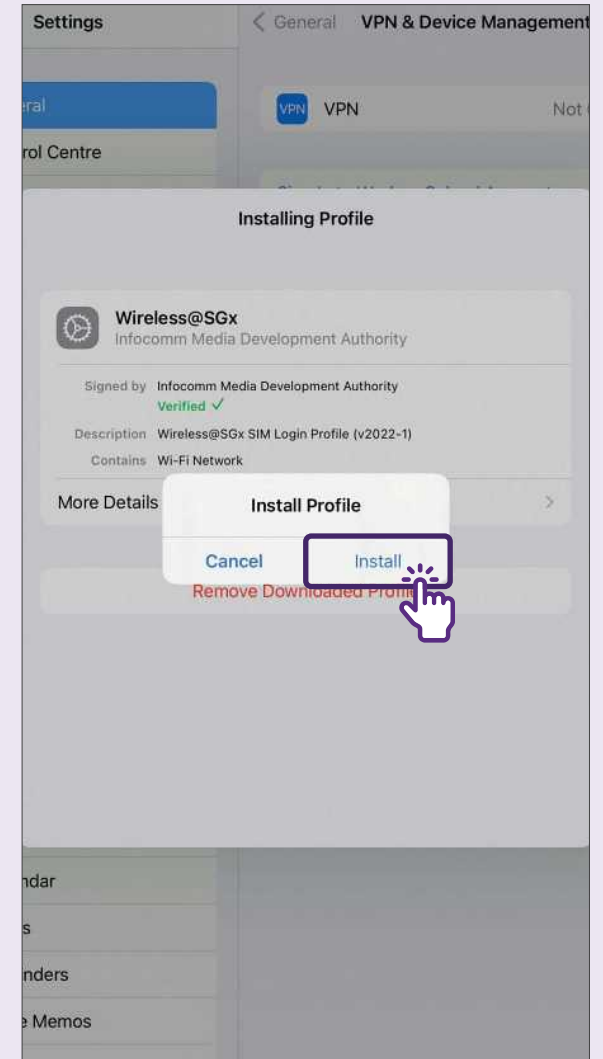
13 Tap Done
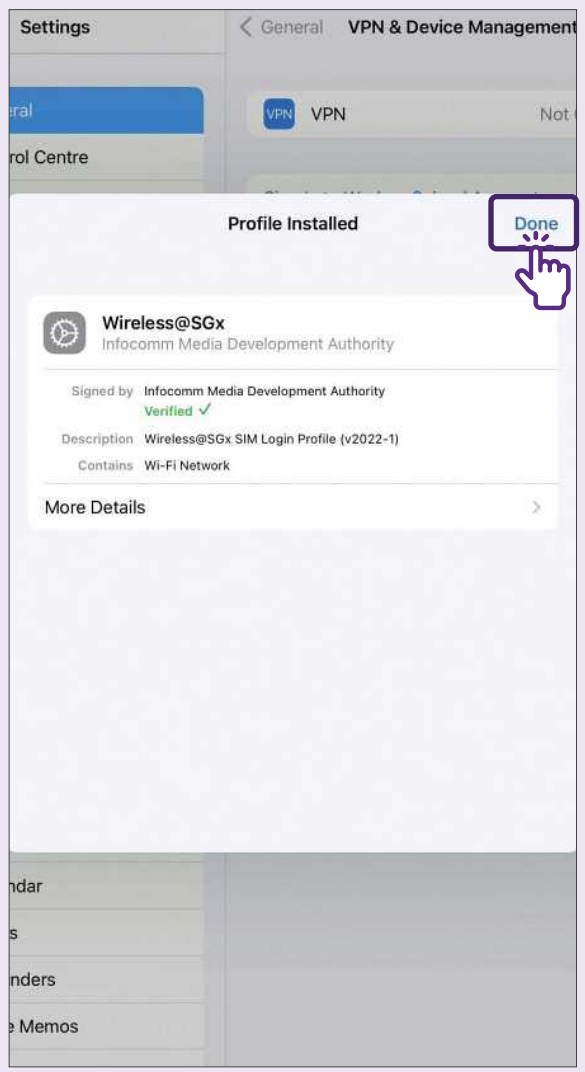
14 Tap Wireless@SGx
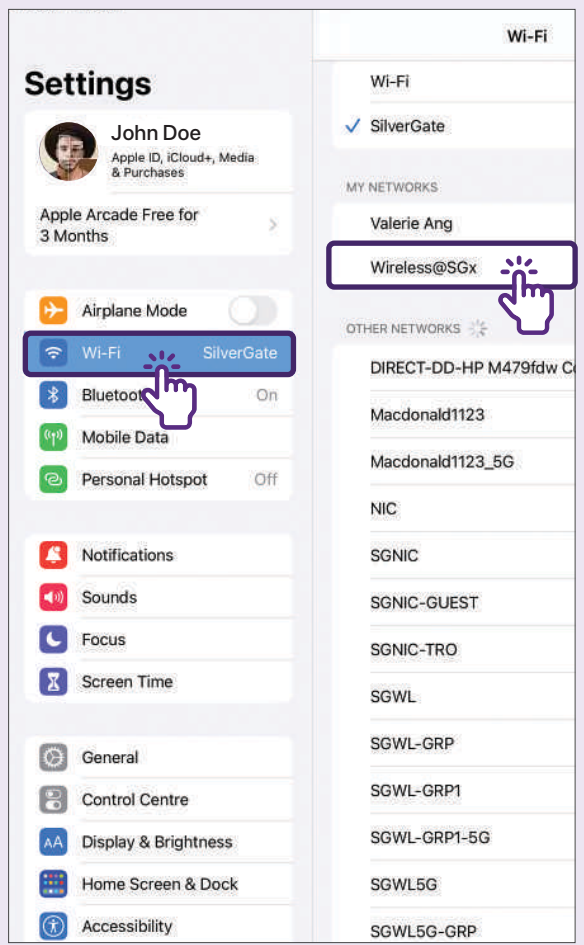
Go to the nearest Wireless@SGx hotspot. Go to Wi-Fi settings and tap **"Wireless@SGx"**.

15 Enjoy Wireless@SGx

Enjoy seamless connection to Wireless@SGx.

Set-up Wireless@SGx Account without Cellular Network

For iOS mobile device without local SIM cards.

1 **Scan the QR code**

Go to **https://go.gov.sg/wsgx** or scan the QR code.

2 **Tap Setup Now**

Set up for devices without local SIM cards

Connecting to Wireless@SG has never been easier. Choose the setup applicable to you.

Android/ChromeOS/Windows & Other Operating Systems

Click button to set up Wireless@SGx Wi-Fi profile.

Reset | Setup Now

iOS/iPadOS/MacOS

Click button to set up Wireless@SGx Wi-Fi profile.

Reset | Setup Now

3 **Read the Terms and Conditions and Privacy Policy**

Terms and Conditions of Use for Wireless@SGx Profile Setup Portal

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Accept | Decline

Read terms of use & privacy policy. Tap **"Accept"** to continue.

4 Choose an Operator

Tap any one of the Wireless@SGx operators.
*Does not have to be your cellular provider.

5 Key in Personal Details

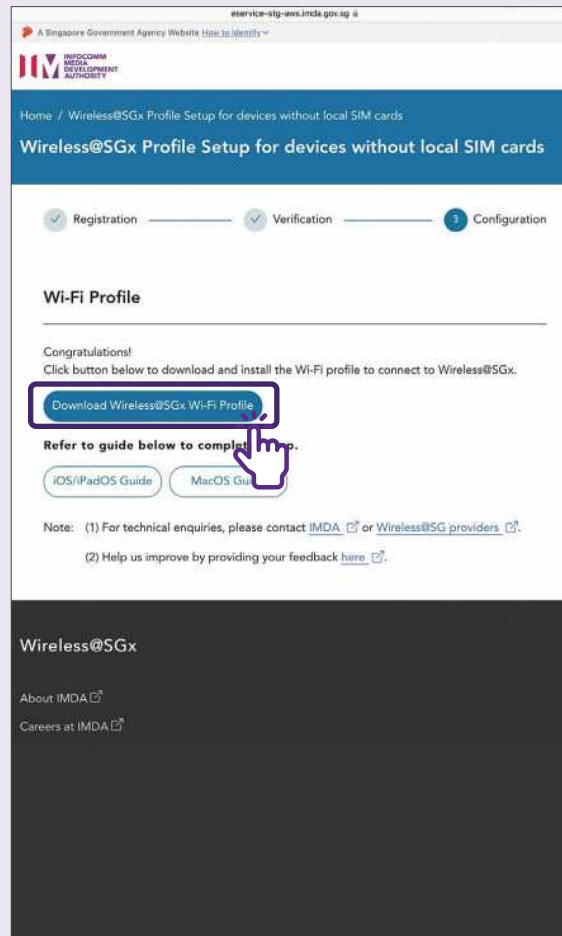Select your birthdate and key in your mobile number.

6 Tap Next

Agree to the terms and conditions. Check the box, enter the Captcha and tap **"Next"** to continue.
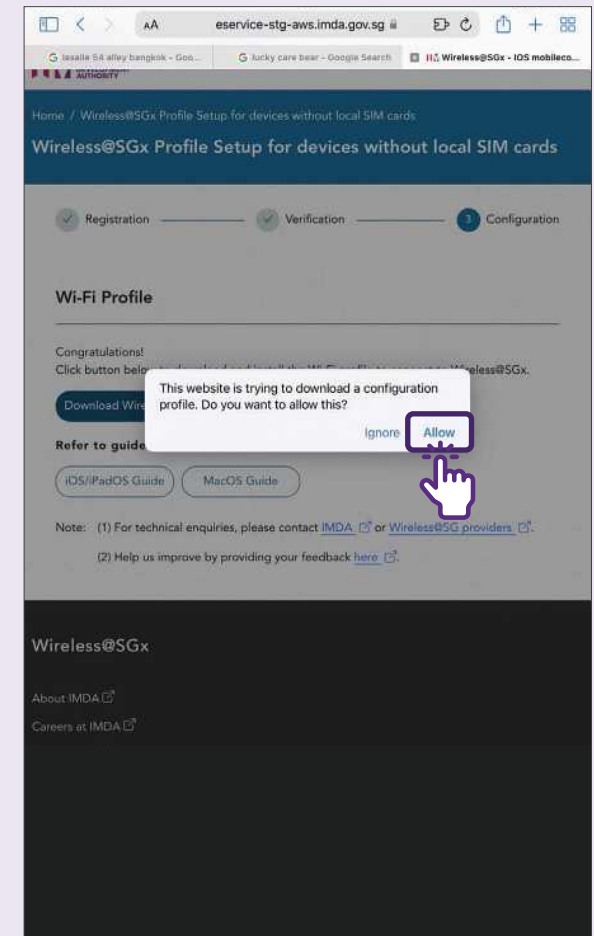
7 — Receive an SMS OTP
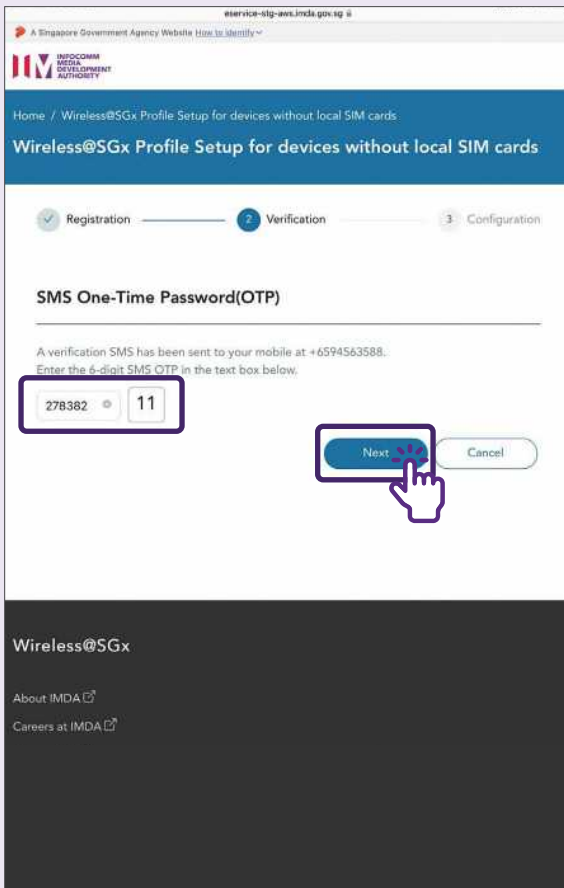
Receive an SMS One-Time Password (OTP) on the mobile number you provided. Key that in and click **"Next"**.

8 — Download Wireless@SGx

Tap **"Download Wireless@SGx Wi-Fi Profile"** to continue.
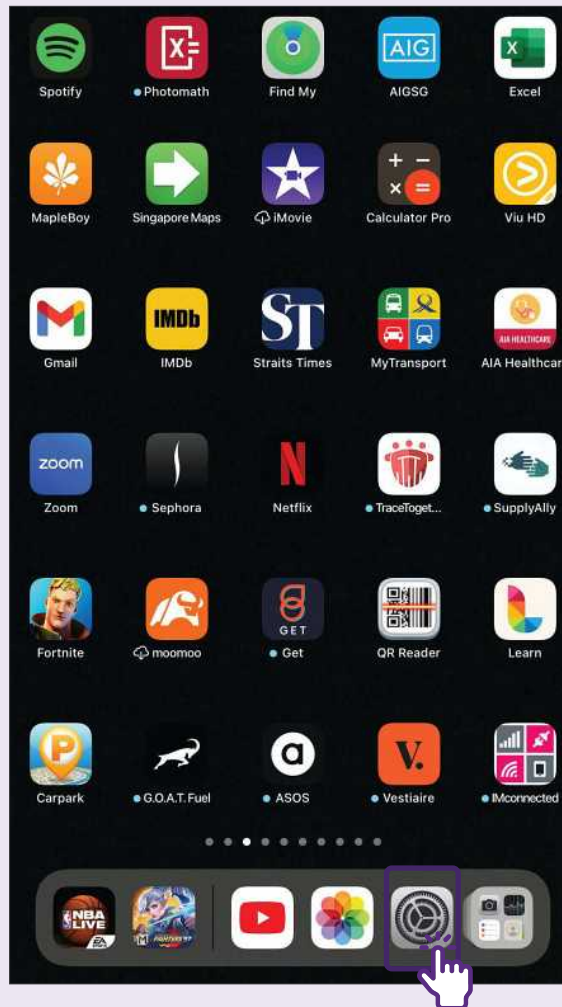
9 — Tap Allow

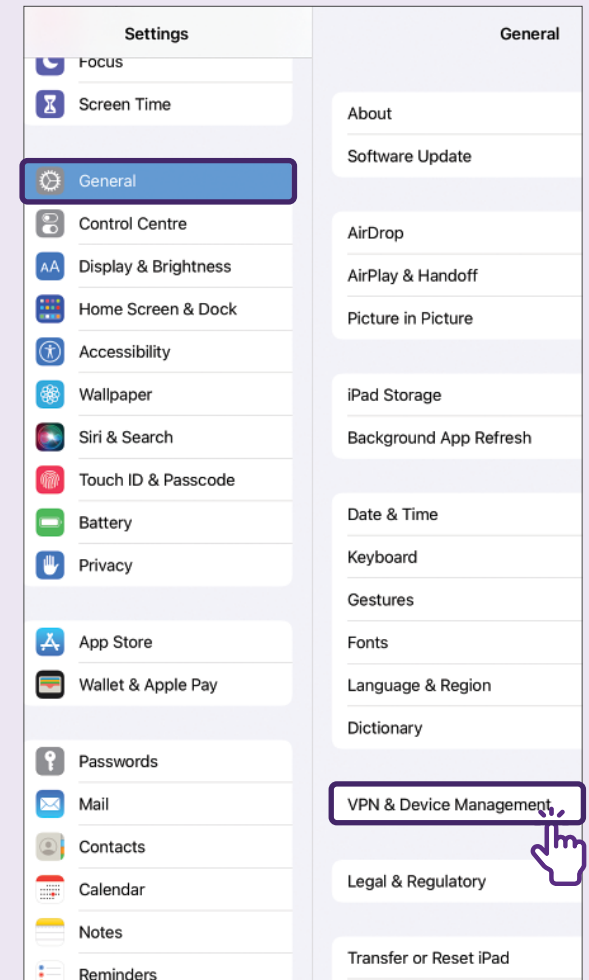Tap **"Allow"** to download the configuration profile.

10 Tap Close

Tap **"Close"** and proceed to **"Settings"** to install the profile.
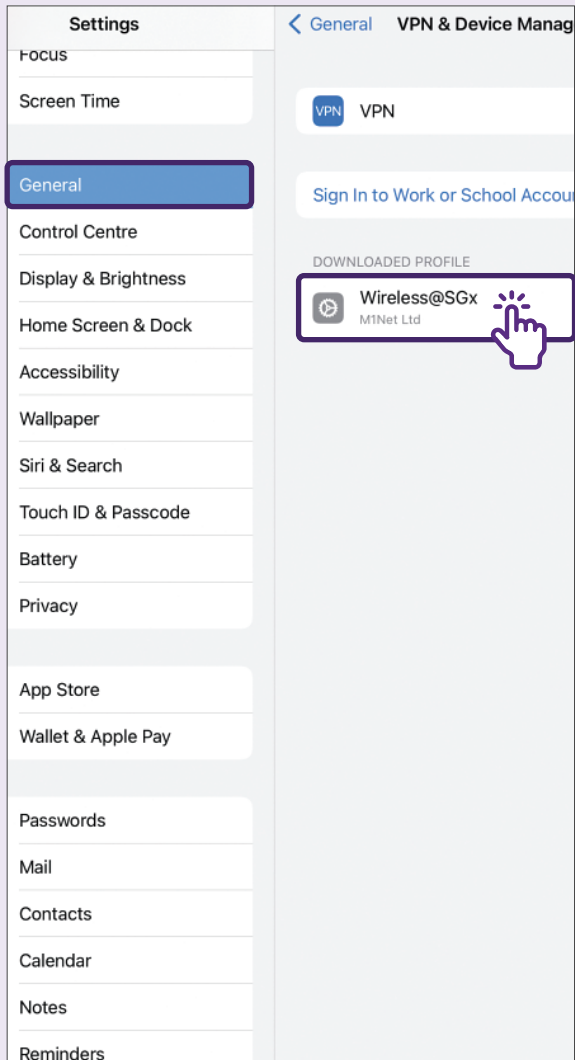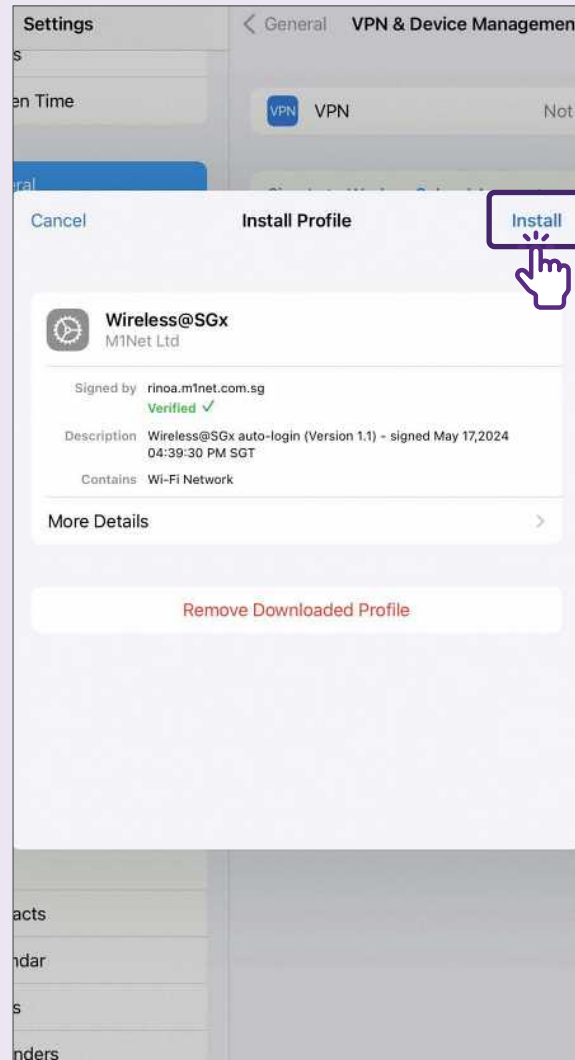
11 Go to Settings

12 Tap General

Tap **"VPN & Device Management"**.
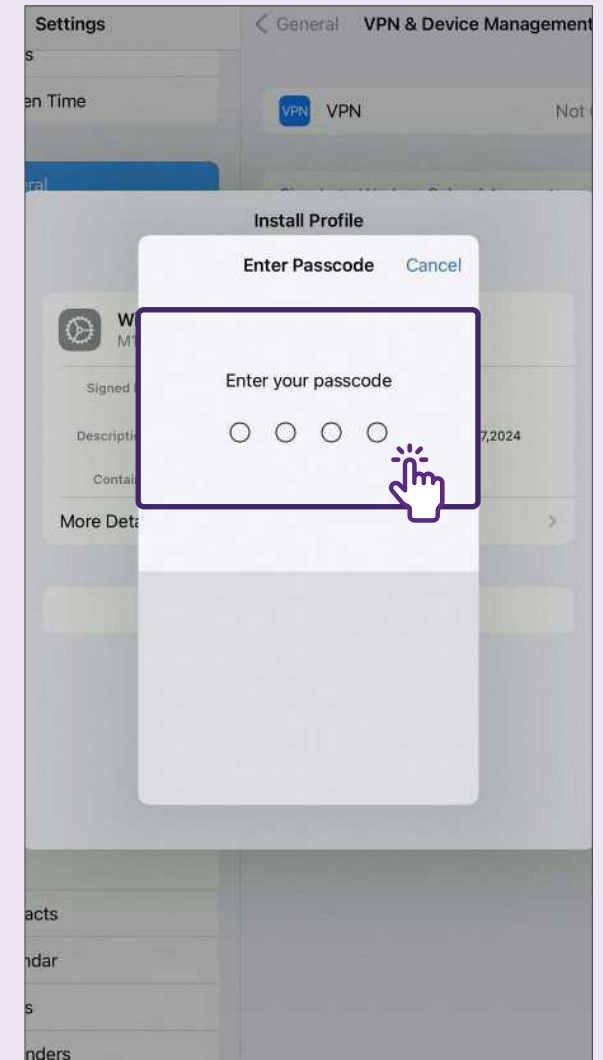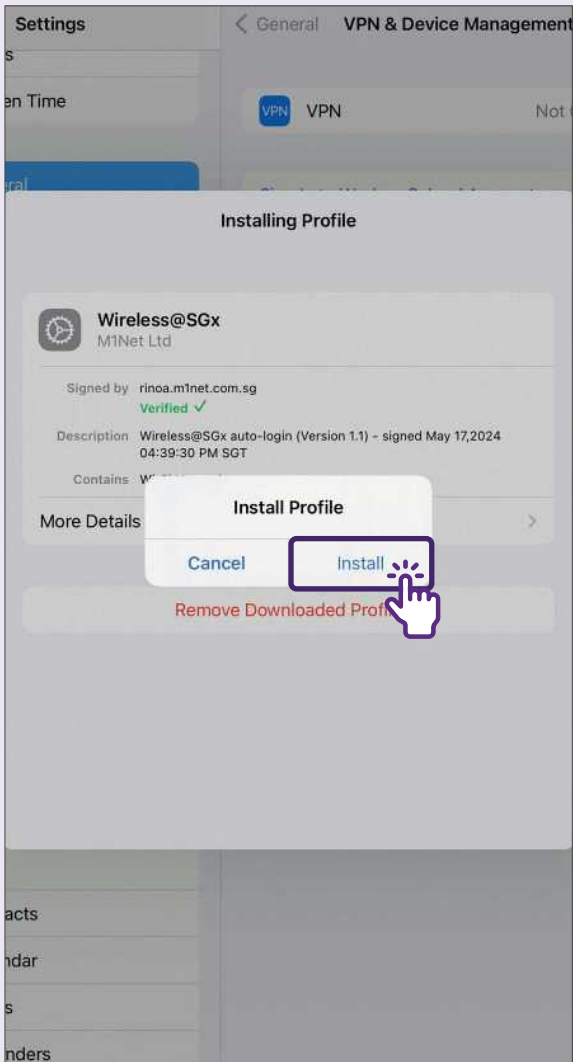
13   Tap Wireless@SGx

Settings

Focus
Screen Time

General
Control Centre
Display & Brightness
Home Screen & Dock
Accessibility
Wallpaper
Siri & Search
Touch ID & Passcode
Battery
Privacy

App Store
Wallet & Apple Pay

Passwords
Mail
Contacts
Calendar
Notes
Reminders

< General   VPN & Device Manag

VPN   VPN

Sign In to Work or School Accou

DOWNLOADED PROFILE

Wireless@SGx
M1Net Ltd

14   Tap Install

Settings
en Time

< General   VPN & Device Management

VPN   VPN   Not

Cancel   Install Profile   Install

Wireless@SGx
M1Net Ltd

Signed by   rinoa.m1net.com.sg
Verified ✓

Description   Wireless@SGx auto-login (Version 1.1) – signed May 17,2024
04:39:30 PM SGT

Contains   Wi-Fi Network

More Details   >

Remove Downloaded Profile

15   Enter your Passcode

Settings
en Time

< General   VPN & Device Management

VPN   VPN   Not

Install Profile

Enter Passcode   Cancel

Enter your passcode
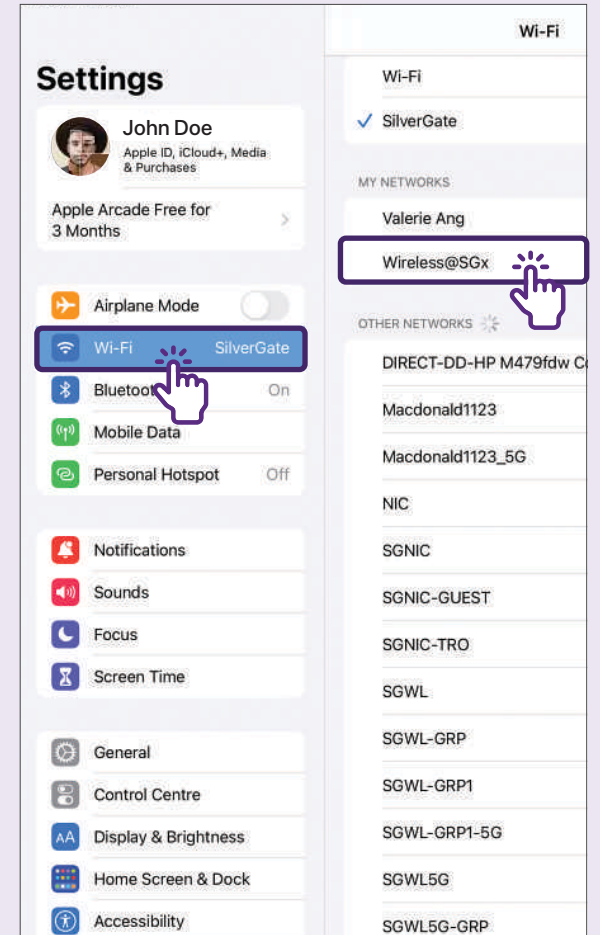
○ ○ ○ ○

14

16   Tap Install

17   Tap Done

18   Tap Wireless@SGx

Go to the nearest Wireless@SGx hotspot. Go to Wi-Fi settings and tap **"Wireless@SGx"**.

Notes

19 **Enjoy Wireless@SGx**

Enjoy seamless connection to Wireless@SGx.

Notes

Notes

For more information and to find your nearest SG Digital community hubs:

IMDA Contact Centre

Hotline: +65 6377 3800
Email: info@imda.gov.sg
Website: digitalforlife.gov.sg