

Store, Retrieve and Delete Information on the Mobile Device (Apple iOS)





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Introduction

It is meant for everyone with or without any digital experience but is interested in finding out more about essential digital skills for daily living.

The essential skills are grouped into 5 competency areas as shown in the diagram.

Learning outcome of Explore Information Online competency:

Able to store, retrieve and delete information on the mobile device.

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The following guide is based on common software icons and mobile device settings. Please note that certain features may differ across different mobile devices and models.

The Digital Skills for Life (DSL) Guide is a series of booklets which comprise of:

- step-by-step instructions and
- quick tips

to help you get online confidently and safely.



Explore

Online

Search, view and retrieve

Be Safe, Smart & Kind Online

Safeguard against cyber threats; Protect personal information; Develop a positive online presence.

Online Information Connect with others online. information online.

Communicate

Transact Online Carry out online transactions.



Set up & Use Smart Devices

Set up and operate the basic hardware and software functions of your mobile device.



Cyber Security Tips

To stay safe while storing, retrieving and deleting information on your mobile device, please keep to the following:



Secure your mobile device by locking it with either a Passcode, Face ID or Pattern (only applicable for Android devices) to prevent unauthorized access to your personal information.



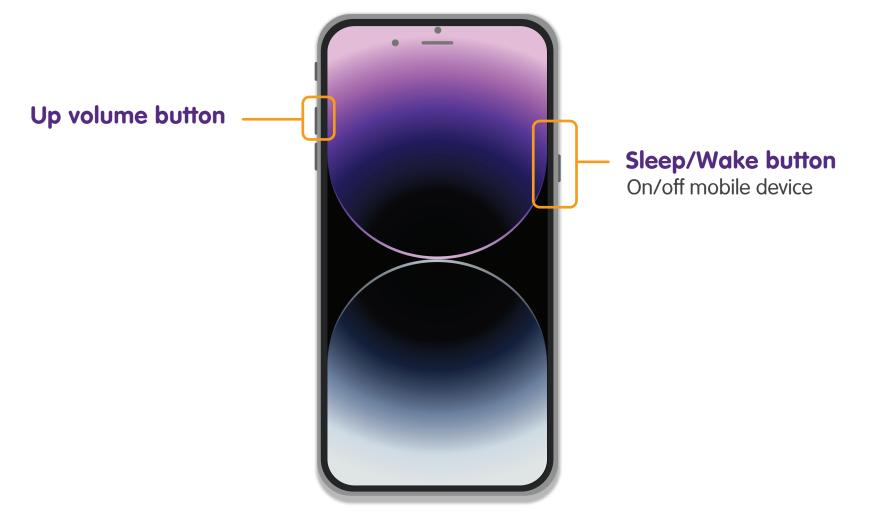
Check for updates and **update your app promptly** to protect your devices from known security vulnerabilities.



Download apps from **official** sources.

Take a Screenshot

Taking a photo, video or screenshot is one of the methods to store information on your mobile device. The following steps will guide you to store, retrieve and delete photo, video or screenshot on your mobile device.



Press the "**Up volume button**" on the left and "**Sleep/Wake button**" on the right simultaneously to take a screenshot.

Retrieve a Photo, Video or Screenshot



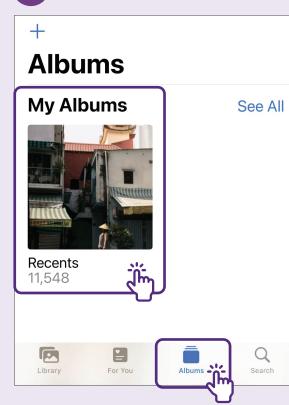
2

Select Photos



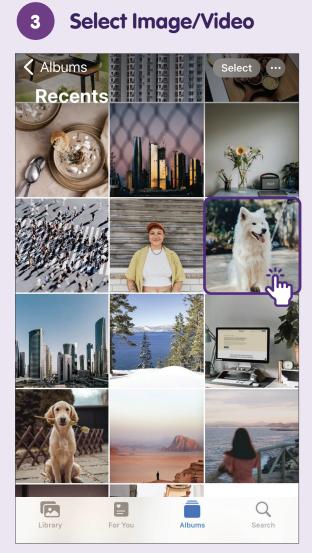
Find and tap the "Photos" icon.

Select Gallery View



Tap on the folder you wish to view.

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Tap on the photo or video thumbnail you wish to view.

Delete a Photo, Video or Screenshot

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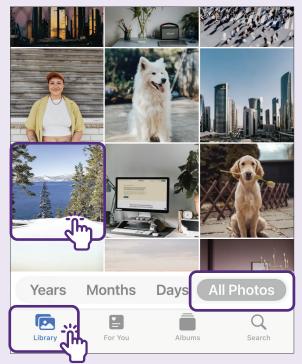
Select Photos



Find and tap the **"Photos"** icon.



Select Photo/Video/ Screenshot



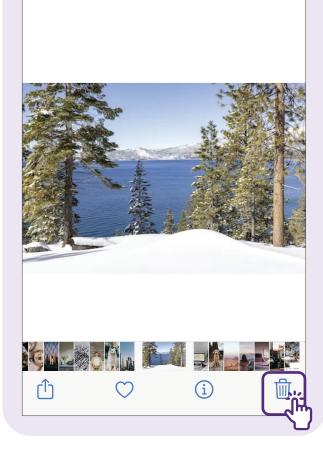
Tap on **"Library"** and select the photo or video to delete.

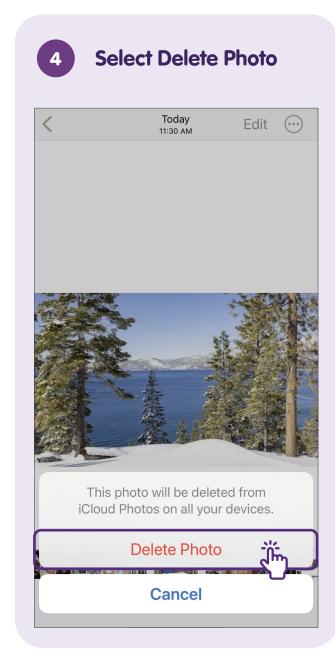
3 Delete Photo/Video/ Screenshot

Today

11:30 AM

Edit 💮





Bookmark a Website

When you come across a website that you wish to revisit while browsing the Internet, you can bookmark it.

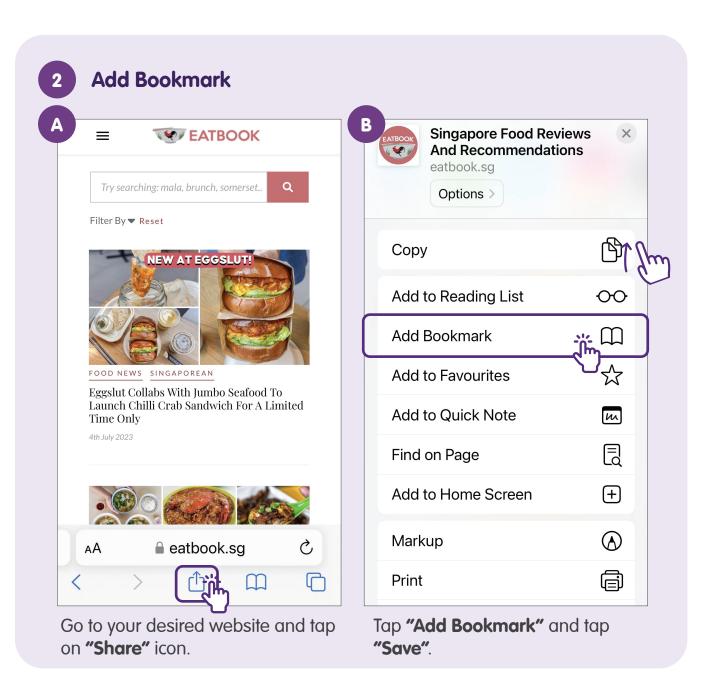
The following steps will guide you to bookmark a website, retrieve the bookmark and delete it if you no longer need it.



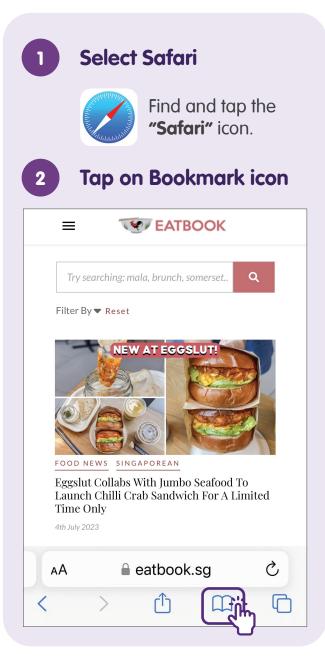
Select Safari

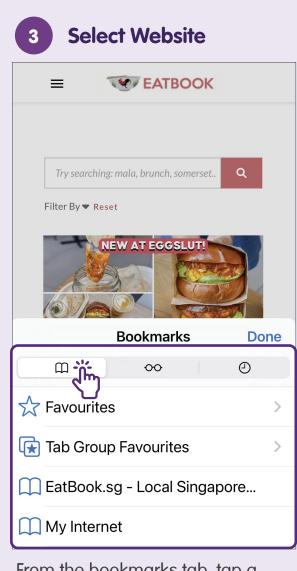


Find and tap the **"Safari"** icon.



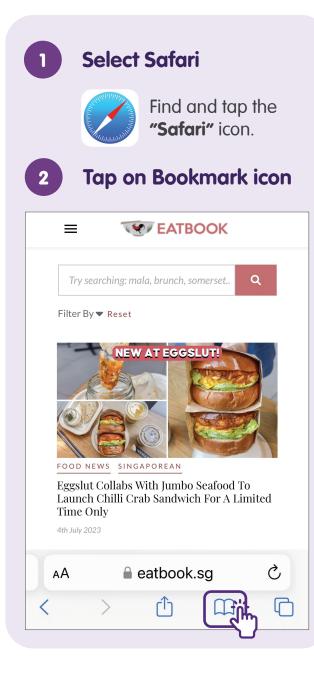
Retrieve a Bookmark

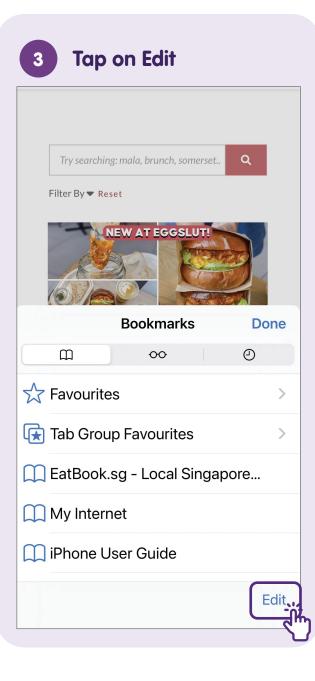


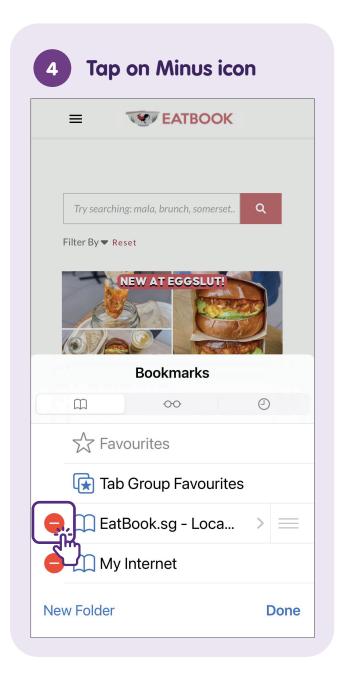


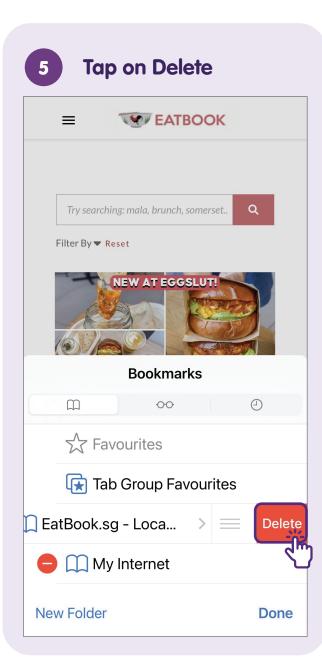
From the bookmarks tab, tap a bookmark to go to the website.

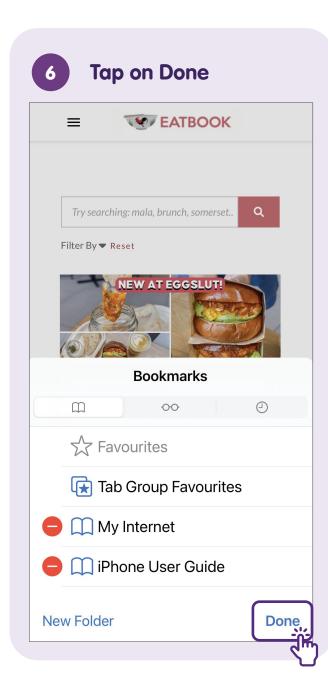
Delete a Bookmark











Save a Document

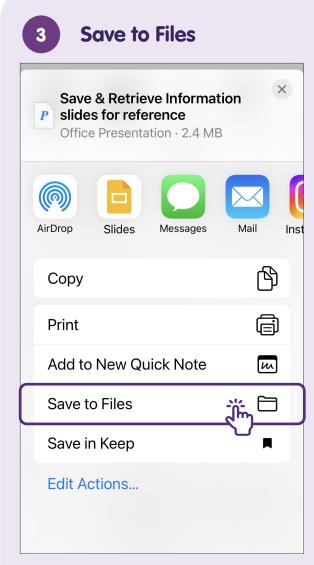
When you receive documents as attachments through emails or instant messages, you can save them in your mobile device for easy retrieval without the need to search through your emails or instant messaes to find them.

The following steps will guide you to save, retrieve and delete a document on your mobile device.

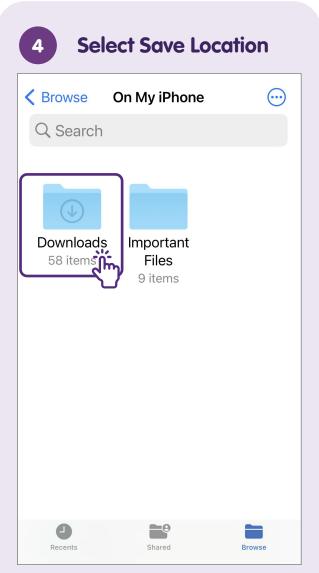
1 Open a Document		
Veron Chew To: veron@big3.sg >	11:47 AM Ø	
P Save & Retrierence.pptx 2.4 MB		

Open the document you want to save.



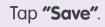


Select "Save to Files".

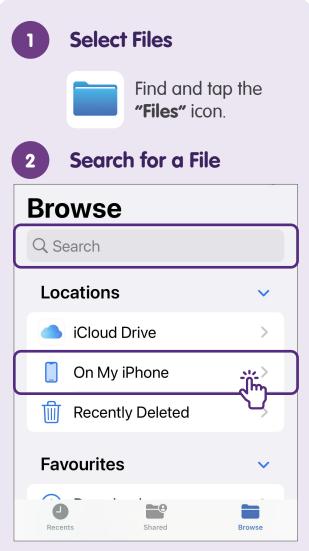


Select where you would like to save the document.

5 S	ave File	
A Back	Downloads 🖂	Sav <u>e</u> ,
Q Searc	ch	
Recents	Shared	Browse

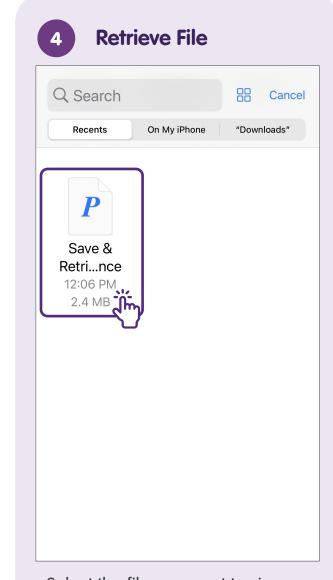


Retrieve a Document



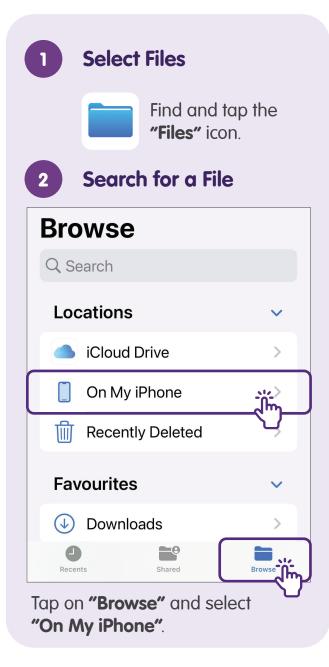
Tap on **"Browse"**, then either do a search in the search bar or tap on one of the **"Locations"** to find the file.

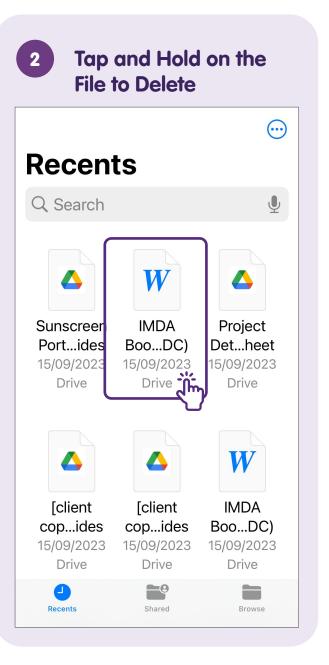
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Select the file you want to view.

Delete a Document





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For more information and to find your nearest SG Digital community hubs:

IMDA Contact Centre

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